

# Coronavirus (COVID-19)

**INFORMATION BULLETIN, MAY 2, 2020**

## **EDUCATIONAL CHILDCARE PROVIDERS**

In preparation for the reopening of educational childcare establishments, the entire network is mobilizing to ensure the health and safety of both children and workers. Directors will have to analyze the specific situation in their facility to identify any risk factors and implement the necessary measures. Involving staff in this risk management process will help ensure the most thorough analysis possible. It will also help create an atmosphere of trust within the work team and encourage their adherence. Both are essential ingredients during this period when the entire workforce needs to be on board to ensure successful implementation of the various phases of reopening.

The Ministère de la Famille (the “Ministère”) is busy working with the Ministère de la Santé et des Services sociaux (MSSS) and the Commission des normes, de l'équité, de la santé et de la sécurité au travail (CNESST) to produce various tools that we hope will be useful to you.

### IMPORTANT – Emergency childcare services and the week of May 4, 2020

Emergency childcare services will continue to be offered during the weeks of May 4, 2020 and May 11, 2020 at facilities located in the [Montréal metropolitan community](#).

To facilitate the return to school, the [list of jobs and essential services entitling workers to emergency childcare services](#) was modified to add the following workers, as of May 4, 2020:

- school board personnel (including **elementary and secondary public schools** and administrative centres);
- personnel at **private** schools providing **preschool** or **elementary** and **secondary school** education; and
- La Place 0-5 personnel.

CEGEP and university personnel **ARE NOT INCLUDED** in this addition.

Home childcare providers who had closed their facilities may also reopen as emergency childcare centres for the week of May 4, 2020.

## IMPORTANT: Details on the collection of parental contributions

Parents who do not wish to send their child back to their educational childcare facility may withhold their child without losing their space, until September 1, 2020.

However, parent **users** will have to pay the parental contribution as soon as their child starts back at the childcare facility (after May 11, 2020, or after May 18, 2020 for the Montréal metropolitan community). When enough children have returned to allow the childcare facilities to attain 100% occupancy (the date will depend on how the health situation evolves, but for now, is scheduled for the end of June), **all parents** who wish to save their children's spaces will be required to pay the usual parental contribution. This will apply in both subsidized and non-subsidized childcare facilities.

The date will be confirmed according to the calendar for phasing in the return to normal, which in turn will be based on public health decisions. The Ministère will remind you when the payment of parental contributions comes back into effect.

## Procurement of masks and protective eyewear

Information on the procedure for procuring protective equipment will be sent to you in another bulletin within the next few days.

## Workforce and labour relations

While the lockdown period justified the application of special measures for managing attendance and remuneration, the reopening calls for a return to the application of collective agreements, human resources management policies and work contracts, in accordance with the laws and regulations governing the workplace. The Ministère nonetheless asks managers to be flexible and understanding with their personnel during this pandemic period.

Discussions will continue over the next few days with union and employer representatives on the various situations that could require adjustments due to the exceptional nature of the current situation, regarding both childcare facilities and home childcare providers.

The applicable guidelines will then be communicated to all parties concerned to facilitate the return to work in all educational childcare facilities, an important part of the lockdown lifting that will help get Québec up and running again.

## Single-window access to childcare services – La Place 0-5 and temporary spaces

As indicated in the previous bulletins and in the *Procedure for Transmitting the Planning Tool*, La Place 0-5 will provide support both to parents whose child will not have access to a childcare facility during phases 1, 2 and 3 and who are referred to La Place 0-5, and to childcare facilities, in their respective processes.

Thus, **effective May 5, 2020**, each educational childcare facility (both childcare centres and home childcare centres) may post the temporary spaces they have available by selecting a filter designed for this purpose on La Place 0-5 (the single-window access to childcare services) and by updating its window to provide details on the available spaces (age group, date of availability, telephone number).

Using the La Place Map of Daycares, parents who need a temporary space will quickly be able to find one that is available via a search filter called “*Place temporaire COVID-19*,” and can then contact the childcare facility directly.

The Coopérative Enfance Famille, which manages La Place 0-5, will send more information to its users during the week of May 4, 2020.

We thank Enfance Famille for having developed this tool so quickly.

## Home childcare providers – Instruction no. 14

Instruction no. 14 is the [\*Instruction relative à la gestion des frais relatifs au guichet unique d'accès aux services de garde\*](#).

Given the current health crisis, this activity has been delayed. A message about the directives concerning the payment of fees related to the single-window access to childcare services will be sent to the home childcare coordinating offices by the end of May 2020.

This message will appear in your online financial file.

## Additional information

If you have any questions, we refer you to the following pages:

- <https://www.mfa.gouv.qc.ca/fr/services-de-garde/coronavirus-fermeture-sdg/Pages/index.aspx>
- <https://www.quebec.ca/sante/problemes-de-sante/a-z/coronavirus-2019/>

If you do not find the answers to your questions on these websites, please call the Centre des services à la clientèle et des plaintes of the Ministère at the toll-free number 1-855-336-8568, between 8:30 a.m. and 4:30 p.m., Monday to Friday.