

Coronavirus (COVID-19)

INFORMATION BULLETIN – MAY 6, 2020

FOR EDUCATIONAL CHILDCARE PROVIDERS

One week away from the reopening of the complete network (except for childcare services in the [Montréal Metropolitan Community](#) (CMM) which will reopen on May 19, 2020), you will find various reminders and information in this bulletin.

Supply of masks and protective eyewear

The Ministère de la Famille (MFA) is actively working to supply masks and visors to ALL educational childcare services (subsidized and non-subsidized). A first shipment will be made as of this week in preparation for the first wave of reopenings on May 11, 2020. By tomorrow, i.e. May 7, 2020, you will receive more information, in particular concerning the procedure for retrieving the required protective equipment.

In addition, you will find relevant information about the use of protective equipment in the documents below from the Institut national de santé publique du Québec (INSPQ):

- <https://www.inspq.gc.ca/publications/2973-port-masque-protoger-personnes-vulnerables-covid19>
- <https://www.inspq.gc.ca/publications/2955-desinfection-protection-oculaire-covid19>

Several other relevant documents are found in the COVID section of the INSPQ website, which you can refer to.

Call for a general mobilization to accept the children of health and social services personnel, as well as children of elementary school staff

The entire network is asked to pay special attention to the requests of parents working in the health and social services sector, whose children were accepted for emergency childcare services but did not have a space for educational childcare services before the pandemic, or whose usual home childcare services will not be opening on May 11 or 19, 2020.

In the prioritization process under way, priority must be given to parents working in **essential services to fight the pandemic so that these services continue to be available to the general population in Québec.**

First, parents must contact La Place 0-5 to check the availability of temporary spaces in other educational childcare services. If they do not find anything, you may allow them to keep the space that their child had since the beginning of the pandemic. Tolerance may be practised, which means that the maximum occupancy rate may be slightly exceeded. This tolerance may be allowed until such time as our network reaches its full capacity (100% occupancy rate) and only if the recommended public health prevention measures continue to be applied.

Moreover, in order to ensure the best possible resumption of school, special attention must be paid to parents who are part of elementary school staff.

New: Easing of home childcare ratio (Phases 1 and 2)

In order to allow the system to best meet the strong demand in some regions, persons recognized as home childcare providers (HCPs), whether or not they have assistants, and non-recognized persons providing home childcare will be allowed to accept up to **4 children** (one more than indicated in the April 27, 2020 bulletin), in compliance with the rule set by INSPQ (see: <https://www.inspq.qc.ca/publications/2984-travailleuses-services-garde-covid19>).

This decision is to be made by each HCP and non-recognized person, depending on their ability to follow public health guidelines.

Workplace health and safety: Guide and checklist

The Commission des normes, de l'équité, de la santé et de la sécurité au travail (CNESST) has prepared some information documents especially for childcare services.

You can consult them online at:

<https://www.cnesst.gouv.qc.ca/salle-de-presse/covid-19-info-en/Pages/toolkit-home-childcare-sector.aspx>

People under age 70 can work

The CNESST issued clarifications regarding this group of workers this morning. <https://www.cnesst.gouv.qc.ca/salle-de-presse/covid-19-info-en/Pages/covid-19.aspx>

In light of this, we are calling on educators and HCPs who are in good health and wish to help so that services continue to be provided, in particular to enable health care personnel to continue the essential work required during the pandemic. This is a priority for which a large number of people are necessary.

Spaces temporarily available: Report them!

As indicated in the previous bulletin dated May 2, 2020, La Place 0-5 will provide support to parents in their steps to find a temporary space for their child as well as to childcare services with temporary spaces available. As of yesterday, a filter has been added so that childcare services can indicate that they have temporary spaces available and parents can register on their waiting lists for these spaces. Complete information about this new functionality is also found on the La Place 0-5 website. Thank you for posting the temporary spaces you have available.

Your participation counts so that this operation to reassign temporary spaces can work. Think especially of the children of essential workers who will benefit from it!

Guidance for return to work of personnel and HCPs

As announced last week, you will find attached to this bulletin a document with departmental guidance on various issues related to compensation for absences during the pandemic.

Financial compensation for childcare centres (CPE), subsidized daycares and HCPs

Since March 16, 2020, the MFA has been implementing measures to ensure the sustainability of the network and to meet parents' needs by offering emergency childcare services.

Maintaining operational subsidies and the payment of a compensatory allowance to make up for the loss of parent contributions have made it possible to maintain the remuneration of the personnel at childcare centres (CPE), subsidized daycares and home childcare coordinating offices (COs), and to guarantee HCPs the same income level as they had on March 13, 2020.

During the gradual reopening period, in addition to fully maintaining the operational subsidy for childcare centres (CPE), subsidized daycare centres and home childcare coordinating offices, the MFA will compensate childcare services for the basic contributions that they cannot collect because they are not authorized to fill all spaces.

For childcare centres (CPE) and subsidized daycares, \$5.75 will be paid for each day of occupancy that the childcare centre or subsidized daycare cannot collect the basic contribution from the parent of a child that it cannot reintegrate because of the maximum occupancy rate that it must respect (30% - 50% - 75%).

For HCPs, the parent contribution that they cannot collect because they are not authorized to fill all their spaces will be paid to them. The number of days of contributions to be compensated is established on the basis of the service agreements in effect as at March 13, 2020, and the maximum number of children that can be received during the gradual reopening period (50% and 75%).

Workers who are entitled to emergency childcare services

You will find attached the updated list of workers who are entitled to emergency childcare services. The list is also updated online at <https://www.quebec.ca/family-and-support-for-individuals/emergency-daycare-services/list-jobs-and-essential-services/>.

Weekly survey: All the more important during this reopening period

In order to properly coordinate the reopening of the entire educational childcare services network, the MFA needs to see what is happening on a weekly basis. Thank you for completing the online survey on the MFA's website below by **noon on Thursday, May 7, 2020**, for each of your facilities, as applicable:

<https://www.mfa.gouv.qc.ca/fr/services-de-garde/coronavirus-fermeture-sdg/Pages/questionnaire-frequentation.aspx>

and to pay special attention to the new questions included this week, that have to do with the reopening. It is very important!

Additional information

If you have any questions, please refer to the following pages:

- <https://www.mfa.gouv.qc.ca/en/services-de-garde/coronavirus-fermeture-sdg/Pages/index.aspx>
- <https://www.quebec.ca/en/health/health-issues/a-z/2019-coronavirus/>

If you have not found the answers to your questions on these websites, please contact the MFA's Centre des services à la clientèle et des plaintes at the following toll-free number: 1-855-336-8568, from 8:30 a.m. to 4:30 p.m., Monday through Friday.