

Coronavirus (COVID-19)

INFORMATION BULLETIN, APRIL 27, 2020

TO MANAGERS OF THE HOME CHILDCARE PROVIDER COORDINATING OFFICES

Given the improvement in the health situation, Québec is launching a transition plan for returning to normal for all childcare establishments. The plan will be implemented gradually, and **the calendar will be adjusted according to the recommendations of the Direction de la santé publique (“Santé publique”) regarding the health situation in Québec.**

We wish to thank you for your collaboration in this return-to-normal process for the educational childcare services network. You may rest assured that the Ministère de la Famille (the “Ministère”) will do everything it can to ensure that this takes place as smoothly as possible way while ensuring public health and safety.

Transition plan – phases in the return to normal

All childcare establishments including non-subsidized daycare centres and home childcare providers) will have to re-open their doors on May 11, 2020, with the exception of those located in [communauté métropolitaine de Montréal](#) (CMM)¹ territory. They will have to re-open on May 19, 2020.

Note: This table represents a statement of intent and will evolve according to the recommendations of Santé publique.

Phase no. and date	Subsidized or non-subsidized home childcare providers			
	Québec except for the CMM		CMM	
	Capacity	Max. no. of children	Capacity	Max. no. of children
<i>Weeks of April 27 and May 4</i>	<i>Continuation of emergency childcare services/ Preparation for the re-opening of regular childcare services</i>			
Phase 1: May 11	50%	3 or 4*	Emergency childcare services	
May 19			50%	3 or 4*
Phase 2: May 25	50%	3 or 4*	50%	3 or 4*
Phase 3: June 8 (date to be confirmed)	75%	4 or 6*	75%	4 or 6*
Phase 4: June 22	100%	6 or 9*	100%	6 or 9*

*If the home childcare provider is assisted

¹ For more details about the CMM, visit <https://cmm.gc.ca/a-propos/territoires-et-municipalites/>

Offer of childcare services and suggested order of priority

If the demand from parents exceeds the number of children that a home childcare provider can receive during one or another of the phases, we suggest that she offer spaces, first, to children with a parent working in an essential or priority activity according to the government of Québec's list (see Home Childcare Provider information bulletin for more details).

In order to better understand the parents' childcare needs and to help you organize and plan the children's reintegration according to the government priorities, we will soon be providing you with a questionnaire to send to home childcare providers so that they can survey the parents as soon as possible.

In case that a home childcare provider cannot accommodate a child to whom he or she normally provides care, the coordinating office will be able to help the parents to temporarily relocate the child to other home childcare providers in their territory who have available spaces.

Prevention measures

Also enclosed with this email are:

- the *Résumé du plan de réouverture graduel des services de garde au Québec*;
- a *Reminder on Good Health Practices for Home Childcare Providers*;
- an information document for parents.

Kindly send them to the home childcare providers that you have recognized.

The prevention instructions of the Institut national de santé publique (INSPQ) will soon be available online (<https://www.inspq.gc.ca/covid-19/sante-au-travail>), and information on how to obtain gloves and masks will be sent to you soon.

Based on the recommendations of the Direction de la santé publique, the following parents should NOT send their childcare-age children back to childcare until the epidemiological situation in Québec has been fully corrected:

- pregnant women;
- parents with chronic diseases or who are immunodeficient;
- parents aged 60 or over;
- any other parent who is at risk of complications if infected with COVID-19.

Pricing

Return to payment of the reduced contribution (subsidized home childcare providers) or to payment of childcare fees (non-subsidized home childcare providers).

Return to the subsidized childcare services agreement template or to the service contract for non-subsidized home childcare providers

The emergency childcare service agreements signed with parents must end by no later than May 10, 2020, given that as of May 11, 2020, parents will return to their usual childcare establishment and will again have to pay the reduced contribution (unless they are exempted from it). For CMM territory, emergency childcare services will end no later than May 18.

If the service agreements previously signed with parents and in effect on March 13, 2020 are still in effect today (they have not expired or been cancelled) and they still meet the parents' childcare needs, new agreements will not have to be signed.

Information on funding during the shutdown period and on the workforce and labour relations

Information on funding during the various phases of the return-to-normal process, and on the workforce and labour relations, will be sent to you soon.

Access to emergency childcare services

Effective today, the list of [workers who are entitled to emergency childcare services](#) has been expanded to cover members of the Canadian Armed Forces and slaughterhouse employees.

Weekly follow-up of your operations

The Ministère continues to monitor the evolution of childcare services during the exceptional situation we are living, and asks each home childcare provider to complete the [sondage en ligne](#) **every week by Thursday noon at the latest.**

With their collaboration, the Ministère will be able to quantify the magnitude of the operation and provide the authorities concerned with the most accurate possible overview of the situation on a regular basis, to allow for better planning of the re-opening phases. This data is collected for information purposes only and has no financial impact.

Additional information

If you have any questions, we refer to the following pages:

- <https://www.mfa.gouv.qc.ca/fr/services-de-garde/coronavirus-fermeture-sdg/Pages/index.aspx>
- <https://www.quebec.ca/sante/problemes-de-sante/a-z/coronavirus-2019/>

If you do not find the answers to your questions on these websites, we recommend that you call the Centre des services à la clientèle et des plaintes of the Ministère at the toll-free number 1-855-336-8568, between 8:30 a.m. and 4:30 p.m., Monday to Friday.