

# Coronavirus (COVID-19)

INFORMATION BULLETIN, APRIL 27, 2020

## FOR HOME CHILDCARE PROVIDERS

Given the improvement in the health situation, Québec is launching a transition plan for returning to normal for all childcare establishments. The plan will be implemented gradually, and **the calendar will be adjusted according to the recommendations of the Direction de la santé publique (“Santé publique”) regarding the health situation in Québec.**

We wish to thank you for your collaboration in this return-to-normal process for the educational childcare services network. You may rest assured that the Ministère de la Famille (the “Ministère”) will do everything it can to ensure that this takes place as smoothly as possible while ensuring public health and safety.

### Transition plan – phases in the return to normal

All childcare establishments including non-subsidized daycare centres and home childcare providers) will have to re-open their doors on May 11, 2020, with the exception of those located in [communauté métropolitaine de Montréal](#) (CMM)<sup>1</sup> territory. They will have to re-open on May 19, 2020.

**Note: This table represents a statement of intent and will evolve according to the recommendations of Santé publique.**

Phase no. and date	Subsidized or non-subsidized home childcare providers			
	Québec except the CMM		CMM	
	Capacity	Max. no. of children	Capacity	Max. no. of children
<i>Weeks of April 27 and May 4</i>	<i>Continuation of emergency childcare services/ Preparation for re-opening of regular childcare establishments</i>			
<b>Phase 1:</b> May 11 May 19	50%	3 or 4*	Emergency childcare services	
			50%	3 or 4*
<b>Phase 2:</b> May 25	50%	3 or 4*	50%	3 or 4*
<b>Phase 3:</b> June 8 (date to be confirmed)	75%	4 or 6*	75%	4 or 6*
<b>Phase 4 :</b> June 22	100%	6 or 9*	100%	6 or 9*

<sup>1</sup> For more details about the CMM, visit <https://cmm.gc.ca/a-propos/territoires-et-municipalites/>

\* If the home childcare provider is assisted (capacity in % applied over 6 or 9 children maximum, respectively)

## Offer of childcare services and suggested order of priority

If the demand from parents exceeds the number of children you are permitted to receive during one or another of the phases, we suggest that you offer these spaces in the following order of priority, to:

- Children, one of whose parents is working in a sector on the [List of priority services and activities](#) and who **is unable** to work from home, who were attending your childcare establishment on March 13, 2020; of this group, give priority to children receiving emergency childcare services;
- Children, one of whose parents is working in a sector on the [List of priority services and activities](#) that received services from a recognized home childcare provider that was unable to resume services on May 11, or on May 19 in CMM territory;
- Children who were received at your emergency childcare establishment and who were not attending any childcare establishment before the pandemic began;
- Children, one of whose parents is working in a sector on the [List of priority services and activities](#) and who **is able to** work from home, who were attending your childcare establishment on March 13, 2020.

Children who were received in an emergency childcare establishment but who have a place in a non-subsidized daycare centre may not remain in your childcare establishment under any circumstances.

You may suggest to parents whom you are unable to accommodate and who have no other childcare option according to the Direction de la Santé publique guidelines, that they contact La Place 0-5, the single-window access to childcare services, to request a temporary space. The coordinating office may also be able to assist parents in their search for a temporary space.

You must obviously follow the usual guidelines related to La Place 0-5 regarding children whom you could temporarily receive if you have spaces available.

In order to better understand the parents' childcare needs and to help you organize and plan the children's reintegration according to the government priorities, your coordinating office will soon be providing you with a questionnaire to give to parents as soon as possible.

## Prevention measures

Also enclosed with this email are:

- a *Reminder on Good Health Practices for Home Childcare Providers*;
- an information document for parents.

Based on the recommendations of the Direction de la santé publique, the following parents should NOT send their childcare-age children back to childcare until the epidemiological situation in Québec has been fully corrected:

- pregnant women;
- parents with chronic diseases or who are immunodeficient;
- parents aged 60 or over;
- any other parent who is at risk of complications if infected with COVID-19.

Prevention instructions from the Institut national de santé publique (INSPQ) will soon be available online (<https://www.inspq.qc.ca/covid-19/sante-au-travail>), and information on how to obtain gloves and masks will be sent to you soon.

## Pricing

If you have subsidized spaces, the parental contribution of \$8.35 per day for the children who will be attending your childcare establishment is reinstated. If you do not have subsidized spaces, parents must pay their usual amount for the children who will be attending your childcare establishment.

## Return to the subsidized childcare services agreement template or to the service contract for non-subsidized home childcare providers

The emergency childcare services agreements that you signed with parents must end by no later than May 10, 2020, given that as of May 11, 2020, parents will return to their usual childcare establishment and will again have to pay you the reduced contribution (unless they are exempted from it). For CMM territory, emergency childcare services will end no later than May 18.

If the service agreements that you previously signed with parents and that were in effect on March 13, 2020 are still in effect today (they have not expired or been cancelled) and continue to meet the parents' childcare needs, you will not need to sign new agreements with them. However, if the parents' childcare needs have changed, you may sign a new subsidized childcare services agreement with them.

## Information on funding during the shutdown period and on the workforce and labour relations

Information on funding during the various phases of the return-to-normal process will be sent to you soon.

## Access to emergency childcare services

Effective today, the list of [workers who are entitled to emergency childcare services](#) has been expanded to cover members of the Canadian Armed Forces and slaughterhouse employees.

## Weekly follow-up of your operations

The Ministère continues to monitor the evolution of childcare services during the exceptional situation we are living, and reminds you of the importance of completing the [sondage en ligne](#) **every week by Thursday noon at the latest**. With your collaboration, the Ministère will be able to quantify the magnitude of the operation in which you are participating and provide the authorities concerned with the most accurate possible overview of the situation on a regular basis, to allow for better planning of the re-opening process. This data is collected for information purposes only and has no financial impact.

## Additional information

If you have any questions, we refer to the following pages:

- <https://www.mfa.gouv.qc.ca/fr/services-de-garde/coronavirus-fermeture-sdg/Pages/index.aspx>
- <https://www.quebec.ca/sante/problemes-de-sante/a-z/coronavirus-2019/>

If you do not find the answers to your questions on these websites, we recommend that you call the Centre des services à la clientèle et des plaintes of the Ministère at the toll-free number 1-855-336-8568, between 8:30 a.m. and 4:30 p.m., Monday to Friday.