

Coronavirus (COVID-19)

INFORMATION DOCUMENT - APRIL 27, 2020

TO PARENT USING THE EDUCATIONAL CHILDCARE SERVICES NETWORK

Given the improvement in the public health situation, Québec is implementing a transition plan toward a return to normal for all types of childcare services. This plan consists of several phases extending over a number of weeks and is subject to adjustment based on the recommendations of the Direction de santé publique depending on the public health situation in Québec.

Transition plan – Phases in returning to normal

All types of childcare services (including non-subsidized daycares and home childcare providers) will reopen on May 11, 2020, except for those located in the [Communauté métropolitaine de Montréal](#), which will open on May 19, 2020.

The integration of children will be done on a voluntary and gradual basis. It is aimed at children with one parent who holds a job included in the [List of priority services and activities](#) as well as vulnerable children. **This list will be expanded periodically.**

Parents who do not wish to reintegrate their child at the time of reopening can keep their place at no cost until the complete reopening of the childcare services network.

Returning to your usual childcare provider

Children who have been attending an emergency daycare are to return to their usual childcare provider; in other words, the one they attended on March 13, 2020. A childcare centre's capacity may be reduced because of public health measures that do not allow all the children to be reintegrated at once. Priority will be given to parents whose jobs are included in the [List of priority services and activities](#). Children who did not have a place at an educational childcare provider before attending the emergency daycare could stay on temporarily if the provider's capacity permits.

Parents can refer to La Place 0-5 single window access at any time for assistance.

Health protection measures

The Direction de la santé publique recommends that the following parents not send their preschool-aged children to childcare establishments until the epidemiological situation in Québec has been normalized:

- Pregnant women
- Parents with a chronic illness or who have an immunodeficiency
- Parents aged 60 and over
- Any other parents at risk of complications if they were to contract COVID-19

If your child shows symptoms, even mild ones, that might be COVID-19, please keep him or her at home.

We also request, to the extent possible, that it always be the same person who drops off and picks up the child at the childcare service establishment. The child will be met at the entrance to the childcare service establishment, and your access will be more limited in certain areas of the daycare (for example, you cannot enter the room your child's group is in). Please make sure that you and your child wash hands or use a hand sanitizer every time entering the childcare service establishment.

The prevention guidelines of the Institut national de santé publique (INSPQ) for childcare services will soon be available online (<https://www.inspq.qc.ca/covid-19/sante-au-travail>).

Return to the usual childcare pricing

The parental contribution of \$8.35 per day at subsidized childcare providers and the usual fee at non-subsidized childcare providers are re-established.

Questionnaire about your childcare needs

In order to better understand your childcare needs, your usual childcare provider will be sending you a questionnaire soon. Please complete it and return it to the childcare provider to help it plan your child's reintegration based on the government's priorities.

In the event that your childcare provider cannot accept your child when you need childcare, please use the Place 0-5 single window access to childcare services to find a temporary place.

Additional information

If you have questions, we suggest visiting the following pages:

- <https://www.mfa.gouv.qc.ca/en/services-de-garde/coronavirus-fermeture-sdg/Pages/index.aspx>
- <https://www.quebec.ca/sante/problemes-de-sante/a-z/coronavirus-2019/>

If you do not find the answer to your questions on these sites, we suggest contacting the Centre des services à la clientèle et des plaintes at the Ministère de la Famille by calling the following toll-free number: 1-855-336-8568, from 8:30 a.m. to 4:30 p.m., Monday to Friday.